Assuming it's the first time I am seeing the product, some questions may be exaggerated for clarification purposes:

1. On what browsers should this be supported?

2. Where should the login be available: on the home page when accessing or somewhere else, e.g.: by clicking the "Login" button?

3. Are there any other special steps to perform before getting to or on the login page?

(input user first and after clicking next to input password, like for example office 360 online,

after entering the e-mail you get redirected to your domain login page and only after you enter the password)

4. What is the result of a successful login:

- being redirected to a different page, like "your account or your lessons";

- staying on the same page and, maybe additionally having a message displayed as "login successful" or just your name appearing in the X corner of the page.

5. What message should it be displayed if the login is unsuccessful in each of the situations:

- bad user;

- bad password;

- bad user and password.

(some sites display specifically if a bad user OR bad password is input, others display a general message ”bad username and/or password”,regardless of which has been input badly)

6. Should there be a recover password option available, and if so, what is the displayed option that is implemented:

- is there an option for the “forgot/recover password” field displayed in the login page;

- is there an option for the “forgot/recover password” field displayed after one or more login attempts with bad credentials.

7. Should both username and password be bad for someone to be denied access or is it an "or" in the acceptance criteria point 2?

8. Is access to the platform blocked for a specific user if he inputs a bad password repeatedly for a specific number of tries?

9. (Hack attempt 1)Is there a mechanism to prevent access for multiple bad usernames entered (trying to guess an username using a generator script or by hand) and if yes for what time limit and the reaction:

how should the user/hacker be blocked?

(Expected in test blocked IP address to access portal)

10. (Hack attempt 2)Is there a mechanism to prevent access for multiple bad passwords entered and if yes what is the limit and the reaction:

how should the username be blocked and notified?

(expected: information mail sent to the associated address and denied access until a URL in the mail is accessed and password is changed)